

**Centralized Public Grievance Redress and Monitoring System (CPGRAMS)
Directorate of Plant Protection, Quarantine & Storage**

Progress Report of Public Grievances

Period of Report: 01/04/2022 to 31/03/2023

Grievance Source	Brought Forward	Receipt During Period	Total Receipt	Case Disposed During Period	Closing Balance
DARPG	0	2	2	1	1
Local/Internet	2	118	120	118	2
President Secretariat	1	1	2	2	0
Pension	1	4	5	5	0
PMO	3	25	28	28	0
Total	7	150	157	154	3

Progress Report of Appeals

Period of Report: 01/04/2022 to 31/03/2023

Appeal Source	Brought Forward	Receipt During Period	Total Receipt	Case Disposed During Period	Closing Balance
CPGRAMS Portal	0	7	7	7	0